SVMi-8E

Enhanced Integrated Voice Processing Platform

The SVMi-8E is part of Samsung's fully integrated voice processing platform family. This "in-skin" platform offers the features and functionality of voicemail and Auto Attendant while focusing on immediate, personalized and unobstructed access to callers. SVMi-8E allows your company to increase productivity by efficiently managing your busy call traffic and effectively serving your business communication needs.

An extension of the popular SVMi line, the SVMi-8E adds capabilities of up to 8 ports and 1,000 mailboxes to your phone system. Designed to integrate into Samsung's iDCS 500, iDCS 100, DCS and DCS 50si systems, the SVMi-8E provides multilanguage support for 12 available languages (English, Spanish and French come standard). Using Samsung's E-Mail Gateway, you can have fax and voicemail messages sent to up to five different e-mail accounts and review them from virtually anywhere you can receive email. Fax-on-Demand, Network Mailboxes and a LAN connection are just a few more of the comprehensive set of features that make the SVMi-8E unlike any other voice processing platform in today's market.

Combining the SVMi-8E's features with the functionality of an iDCS telephone system, Samsung offers feature rich business systems to propel your company into the future.

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SVMi-8E Features

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Access Manager
Blocked Personal Greeting
Busy Personal Greeting
Call Blocking
Call Forwarding
Day / Night Personal Greeting
E-Mail Gateway
Find Me
Follow Me (Off Premises Transfer)
Hold for Busy Station
Multiple Personal Greetings (9)
Night Intercept
Park and Overhead Page
Personal Customized Options
Retrieve Public Caller from Hold
Screened Rejected Personal Greeting
Stored Telephone Numbers
Weekly Availability Schedule

Administration Features
Activity Display
Administrator's Mailbox
Auto Delete Subscribers
Automatic Setup
Back Up and Restore
Default Operation
Password Security
Programming - On Site or Remote*
Subscriber Administration
Subscriber Database
System Reports
Voice Prompted Programming
Voice Studio

VoiceForm Questionnaire (Q&A)
Multiple Response Destinations
Playback Header Prompt
Team Transcription
Unlimited Questions
VoiceForm

Audiotex Features
Audiotex Librarian
Automatic Announcement Delete
Announcement Replay
Play Multiple Announcements

E-Mail Gateway
Adjustable Message Retention
E-Message Delivery
E-Mail Notification
Multiple E-Mail Addresses (5)

Fax-On-Demand (Requires VPMF-E)
Caller Selected Delivery
Compound or Multiple
    Document Delivery
Document Librarian
Voice Labels

Auto Attendant Features
Alphabetic Directory (Multiple)
Auto Attendant Routing
Automatic After Hours Answering
Announce Hold Position
Announce Hold Time
Camp On Support
Direct to Mailbox
Holidays and Special Events Scheduler
Incoming Call Overflow
Interruptible Voice Prompts
Maximum Greeting Length
Multiple Call Handling
Multiple Language Support
Operator Access
Single Digit Call Routing

System Features
Caller ID Compatible
Expandable

Fax Detection and Transfer
Flexible Numbering Plan
Individually Defined
    Mailboxes and Extensions
Keyset Display and Soft Key Support
MOH Supply
Multiple Mailbox Support
Operating Mode/Oriented Call Processing
Operating Mode Override
Proprietary Design
Recordable System Prompts
Schedule Table
Synchronized Clock

Voicemail Features
Announcement Only Mailboxes
Answering Machine Emulation
Auto Conversation Record
Auto Forward
Auto Log In
Auto Message Play
Broadcast
Call Back
Call Forward to Voicemail
Call Record
Call Back Request Messages
Date and Time Stamp
Delivery Imperative
Direct Messaging / Quick Memo
Distribution Lists
E-Message Delivery
E-Message Notification
Extended Prompting
External Number Notification
External Pager Notification
FaxMail (Requires VPMF-E)
Future Delivery
Group and Sort Messages Prior to Play
Individual Mailbox Greeting
Individual Mailbox Name

Individual Mailbox Password
Maximum Number of Messages
Message Address Verification
Message Alert Notification Schedule
Message Counter
Message Length Controls
Message Retention Time by Subscriber

Message Options:
- Delete
- Delivery Options
- Fast Forward
- Forward with Append
- Pause
- Play Order
- Replay
- Reply
- Retrieve
- Rewind
- Save
- Send
- Scan
- Skip
- Undelete

Message Waiting Light Indication
Multiple Subscriber Mailbox Login
Multiple Subscriber Mailboxes
Name Addressing
Net Mailbox (AMIS)
New / Old Selection
One Touch Access
Pager Notification Schedule
Personal Mailbox Administration
Private (Confidential) Messages
Quick Memo
Reminder
Reply Required
Retrieve Public Caller from Mailbox
Return Receipt (Certified Message)
Self Memo / Reminder
Self Memo / Reminder Categories
Speed Control
Subscriber Workload Manager
Until... Scheduling
Urgent Messages
Volume Control

Highlighted Voicemail Features

Answering Machine Emulation Monitor while messages are being left in your voicemail box through the speaker of your keyset just like screening a call on your home answer machine.

Broadcast Authorized personnel can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left you the message.

Date and Time Stamp Each message received is date and time stamped upon arrival.

Direct Messaging / Quick Memo Easily leave a message for yourself or another person without calling the extension first.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Individual Mailbox Greeting Each mailbox has its own personalized greeting recorded in the station user's voice.

Message Scan Easily scan your messages. The first few seconds of each message will be played, and then it will go to the next message.

Message Fast Forward and Rewind Easily skip through a message if you are looking for a specific piece of information.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause Pause the messages at any time while listening to your messages.

Message Retrieve Any sent message can be canceled before the recipient has received it.

Message Skip While listening to any message, you can quickly search for any message, and still save all the messages as new.

Message Undelete Retrieve messages that have been previously deleted that day. No more losing valuable messages by pressing the wrong button.

Message Waiting Light Indication An instant indication on your keyset tells you when you have new messages. Press one button and connect with your voicemail.

Multiple Language Support System and mailbox prompts can be individually set to a specific language.†

New or Old Message Selection Access your mailbox and choose to listen to either new or old messages.

Personal Mailbox Administration Change settings for your mailbox any time you like, from any phone anywhere in the world.

Selected System Features

Alphabetic Directory (Multiple) Callers who do not know your extension number, but know your name, can enter the first few letters of your name and then easily be transferred.

Audiotex Audiotex allows you to provide information only, without giving the option to record a message.

Automatic After Hours Answering The main greeting changes from the day to night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-8E captures the caller ID and saves it with each message, making it easy to call back the person leaving the message.

Compound or Multiple Document Delivery Any number of fax documents can be linked to form a single fax document.

E-Mail Gateway Forward Voicemail (WAV) and/or Fax Mail (TIFF) Messages via E-Mail. Store and Archive Voice and/or Fax Mail Messages in Visible Folders.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keyset Display and Soft Key Navigate through the SVMi-8E menus using the keyset display and the soft keys below the display to respond to prompts.

Recordable System Prompts Add or record selected prompts to suit your particular business.

Synchronized Clock Changing between day and night modes is always synchronized with the phone system.

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* Remote Programming requires use of external modem sold separately.
† 12 Languages are available. 9 simultaneous languages are supported.
   Ask your Authorized Samsung Dealers for details.
Features subject to change without notice.

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